

# Welcome to the Lehigh River!

*Thank you for joining us. We're really looking forward to your visit!*

Your reservation confirmation is enclosed, along with other information that will help you prepare for your trip. Please review this carefully, and share it with others in your group. If you need to make changes to your reservation, or have any questions, please phone, fax or email us. We're always happy to help in any way we can!

Please pay special attention to the "*check-in*" times listed for adventure activities like rafting, biking, kayaking or Orienteering. "*Check-in*" time is the time you should arrive at our outdoor center to begin getting ready for your trip — it isn't the time the bus departs, or the time the trip begins. We always allow at least a half hour between "check-in" and bus departure. This is the time for parking, assembling your group, completing paperwork, changing clothes, using the facilities, making last minute purchases in our store or at the snack bar, and so on. (Check-in time for camping at our Center begins at 2 PM each day, and extends until gate closing at 10 PM.)

If you're having breakfast with us, be sure to arrive at least a half hour before your activity "check-in" time. Also, if yours is a large group, or if you believe you may require extra time in the morning, you are welcome to arrive early, if you wish.

We invite you to consider our meal packages (meals can be reserved in advance at a 15% discount) and to visit our outfitter shop, where you'll find an excellent selection of souvenirs, camping gear, bikes and biking gear, river gear, and more. You'll also enjoy seeing our full-color action photos of each group shooting the rapids! These are on display after the trip. They can be purchased on site, and extra copies may be ordered.

Again, we appreciate your reservation, and the confidence you've placed in us. In 1975, our pioneering efforts first introduced whitewater rafting to the Lehigh River. Since then, we've enjoyed sharing this remarkable adventure with more than one and a half million visitors. Our mission today remains as it was then — to deliver the most enjoyable outdoor experiences possible. Thank you for joining us, and "*Welcome Aboard!*"

— All your friends at Whitewater Challengers

P.S. Please double check to be certain everyone meets the minimum age guidelines for the activities you've reserved. Also, be sure to make any cancellations at least 15 days in advance to qualify for a full refund. And if (as often happens) extra people join your group, it is important to call us in advance to confirm that we can accommodate them.

*Please visit [www.whitewaterchallengers.com](http://www.whitewaterchallengers.com) for more information about all our programs and facilities.*

*Whitewater Challengers, PO Box 8, White Haven, PA 18661  
(570)443-9532 \*\* [info@whitewaterchallengers.com](mailto:info@whitewaterchallengers.com)*

# ***Please Read This BEFORE You Arrive!***

**(And Share this Information with Everyone in Your Group!)**

**Check-in Time is Not Bus Departure Time!** Printed on your reservation itinerary is the check-in time for your primary activity(s). This is the time that you and your group should be on-site, ready to begin the process of completing paperwork and dressing for the trip. It isn't the time the rafts are scheduled to launch, nor is it the time the bus shuttle leaves for the river or the bike trails. (Also, "check-in" time is unrelated to camping check-in, if you are staying overnight at the Adventure Center.)

**Arrive Early for Breakfast at the Adventure Center!** If you have reserved breakfast, or if you intend to order breakfast when you arrive, or if you plan to take advantage of the complimentary breakfast buffet served on certain summertime trips, be sure to arrive at least one-half hour before the activity check-in time listed on your reservation confirmation.

**Box Lunches Must Be picked Up At the Rafting Center!** You are welcome to bring your own lunch (no glass containers, no alcohol). Or, if you ordered box lunches from us, be sure to pick these up at the rafting center and take them with you on the shuttle bus. Otherwise, we are unable to get them to you at the river or on the biking trails.

**Don't Miss the Dinner Hour!** "Dinner hour" ends one-half hour after the return of the last trip to the Adventure Center. If you've made advance reservations for dinner with us, or decide later to purchase dinner, be certain to assemble at the dinner pavilion prior to closing.

**In the Raft - To Bring or Not To Bring!** You can bring a lunch with you in the raft (we provide a waterproof container). Ice chests and coolers are not permitted. Please do not bring your change of clothes, towels, valuables, keys, cameras (if not waterproof), or other items. These can be easily lost or damaged if taken in the raft.

**What to Wear Under a Wet Suit!** Wet suits can be rented at the Adventure Center. They are not included in the raft trip price; however, advance reservations or advance payment are not needed for wet suits. We recommend against wearing cotton under the suits because this can make you colder. Nylon, polypro, wool blends or other synthetics work best. Polypro offers the best combination of comfort and warmth and is available in the Adventure Center store. A light windbreaker over the suit is helpful on colder days (no hooded rainsuits). And yes, you will get wet on the river.

**Bring the Correct Footwear!** Wet suit booties work best during cooler seasons. Otherwise *please wear old sneakers*. Sandals or flip flops that leave toes or ankles exposed are to be avoided.

**Strap on Your Glasses!** Eyeglasses are permitted, although discouraged unless needed. Eyeglass straps are essential. Contacts are acceptable, but may at times be splashed or otherwise affected.

**Water Levels Can Change Quickly!** River levels can sometimes rise or fall unexpectedly. When we are able, we'll notify you in advance if a dramatic change has occurred. In all cases, though, we'll select the best available river route, based on the preferences you've requested.

# Driving Directions to WHITEWATER CHALLENGERS at the LEHIGH RIVER, PA.

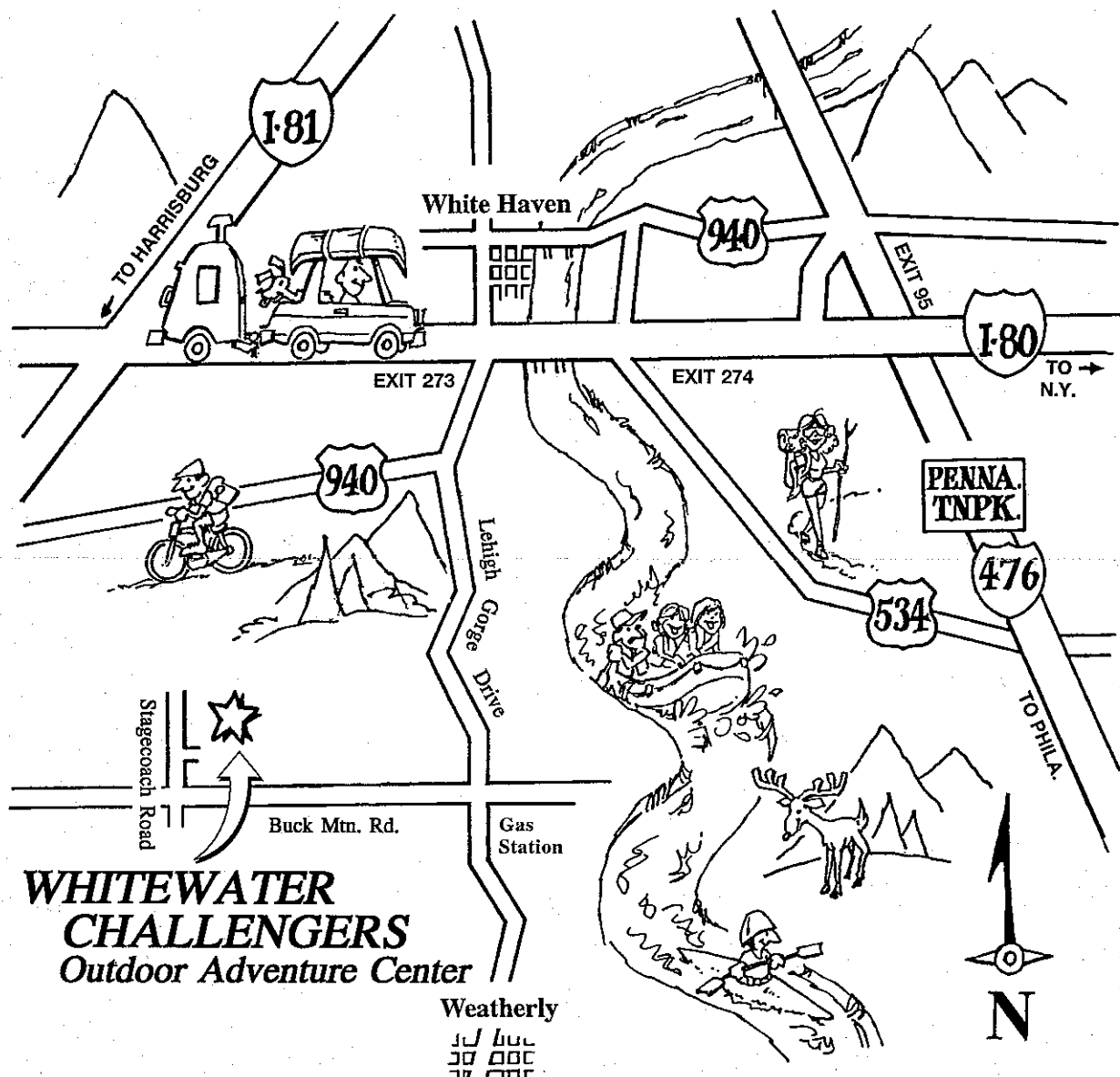
**From Interstate 80 Exit 273 in PA (old Exit 40):** go west on Route 940 for 1/2 mile. Turn left (south) onto Lehigh Gorge Drive toward Weatherly. Go 4.8 miles and turn right onto Buck Mountain Road. Go 1 mile to first intersection. Turn right again onto Stagecoach Road. Go 300 yards to our entrance on the right.

**From NYC & North Jersey:** take Interstate 80 west into PA to Exit 273 (old Exit 40), see above.

**From Philadelphia and South Jersey:** take the Northeast Extension of PA Turnpike (Route 476) to Exit 95 (old Exit 35); west on Interstate 80 west to Exit 273 (old Exit 40), see above.

**From Central Jersey:** take Interstate 78 west to Phillipsburg exit (last exit in NJ), then Route 22 west to PA, then Route 33 north to Interstate 80 west to Exit 273 (old Exit 40), see above.

**From Harrisburg or Binghamton:** take Interstate 81 to Interstate-80 in PA. Then east on Interstate 80 to Exit 273 (old Exit 40), see above.



# Lehigh River Liability Waiver Forms - Questions and Answers

We've enclosed a copy of the liability waiver form that must be completed prior to participating in any of our activities or programs. Copies are available at, and can be completed at the Rafting Center on the morning of your trip. You'll want to photocopy and complete in advance a form for any minor for whom no parent or legal guardian will be present to co-sign where indicated.

We've provided below some information that might be helpful in addressing questions that may arise in relation to the waiver form. If there are other questions, please feel free to call; we're always happy to help.

## **Q: MUST A PARENT OR LEGAL GUARDIAN CO-SIGN FOR EACH MINOR (under 18) CHILD?**

A: Yes.

## **Q: HOW DANGEROUS IS WHITEWATER RAFTING?**

A: Whitewater ranges from Class I (very mild) to Class VI (extremely difficult). Selecting the appropriate level of whitewater, relying on professionally guided raft trip services, and following the rules and instructions offered by your outfitter all contribute to greater success in managing the risks associated with river rafting. Clearly there are risks associated with all active outdoor sports, including rafting. A recent national study of customary (indoor and outdoor) activities, completed by the Business Research Division of the University of Colorado, found that statistically, commercially guided whitewater rafting is 70 times safer than automobile travel, and the fatalities from "home accidents" are 37 times more likely, per capita, than from rafting.

## **Q: HOW LONG HAS WHITEWATER CHALLENGERS OFFERED THESE ACTIVITIES AND WHAT HAS BEEN THEIR SAFETY RECORD?**

A: Whitewater Challengers first introduced whitewater rafting trips on the Lehigh River in 1975, and has provided guided tour services continuously for more than 30 years, serving more than 1.2 million guests on more than 10 million miles of guided trips. . . without fatality, paralysis, disability, or life-threatening injury. Whitewater Challengers is licensed by the Commonwealth of Pennsylvania, and meets the rigorous safety and training requirements established by the PA Bureau of State Parks.

## **Q: WHAT KINDS OF INJURIES ARE MOST OFTEN ASSOCIATED WITH RAFTING TRIPS?**

A: Bumps and bruises are the most common injuries and most of these can be avoided by adhering to the safety instructions offered prior to your trip. Most important among these instructions are:

- (1) Remain seated, with both legs inside the raft, even in calm sections of the river.
- (2) Do not dive into the river, either from the raft, or from shore.
- (3) If you must splash, use your hands or the bailing scoop; never the paddle.

These, and other easy-to-follow guidelines can help enhance the safety and enjoyment of your trip.

## **Q: WHAT OTHER SAFETY MEASURES ARE TAKEN ON AND OFF THE RIVER?**

A: Raft trips are accompanied by qualified, professional guides who are trained in First Aid and river safety techniques. Instruction and supervision are provided before and during your trip. Most trips float through Lehigh Gorge State Park, where Park rangers regularly patrol by motor vehicle on a trail along side the river. First aid supplies and safety equipment accompany every trip.

## **Q: ARE MORE CHALLENGING TRIPS AVAILABLE FOR MORE EXPERIENCED RAFTERS?**

A: Yes. While the Lehigh is usually rated Class I, Class II or Class III whitewater, and is well suited to beginners and children as young as 5 years old at certain times of the year, guided rafting trips on the Hudson, Moose and Black Rivers in upstate New York offer more challenging rapids up to Class IV and Class V.



## WHAT TO BRING FOR WHITEWATER RAFTING

- Old sneakers
- Bathing suit or shorts
- Change of clothes and shoes
- Eyeglass straps
- Suntan lotion and a cap or visor in summer
- Wool hat, sweater, socks, gloves - in early spring.
- Light windbreaker (no hood)
- Driver's license for wet suit rental
- Simple lunch - or order in advance from us

## PLEASE DO NOT BRING

- Alcohol/drugs
- Ice chest
- Rain suits/ponchos
- Bare feet, sandals, crocs or flip-flops
- Cotton clothing in cold weather
- Expensive Camera
- Jewelry
- Wallet, valuables
- Pets

## IMPORTANT POLICIES

1. Timely arrival is imperative. We cannot wait, and there can be no refunds for late arrivals.
2. Alcohol and drugs are not permitted. Anyone who, in our judgement, is under the influence will be denied participation, without refund.
3. Any last minute additions made on the day of your trip must be paid by cash, money order or certified check. No personal checks.
4. No refunds for no-shows, late arrivals or late cancellations.
5. Trips go rain or shine. If in doubt, call ahead.
6. Wet suits are required in April.  
Rental is: jacket \$6; pants \$6; boots \$5; mitts \$3.
7. Each participant is required to read and sign a liability waiver and covenant not to sue.

**For more information  
800-443-8554**

more  
info.



**WELCOME**  
TO OUR ADVENTURE CENTER

## GROUP LEADER CHECKLIST

- Organize your party into paddling teams of 6 or 7 per raft.
- Be sure everyone meets minimum age requirements for your raft trip.
- Explain payment and cancellation policies (see other side) to each participant.
- Give everyone driving directions and arrival time. Emphasize the importance of being on time.
- Make any cancellations at least 15 days in advance.
- Make final payment on time to assure your reservation.

**IMPORTANT:** Raft trips must launch according to strictly enforced State Park schedules. We cannot wait or be responsible for getting our guests on the river if they arrive late. Please allow adequate leeway to assure arrival before your scheduled check-in time. See brochure for map and driving directions.

**For more information:  
800-443-8554**



P.O. Box 8 • White Haven, PA 18661

more  
info.



P.O. Box 8  
 White Haven, PA 18661  
 1-570-443-9532  
 www.whitewaterchallengers.com

### Invoice

Robert Kowalski  
 Bsa 125  
 8 Edscho Lane  
 Commack NY 11725

**Reservation# 47942**  
 Group Leader#: 3467700  
 Printed By: CHERI  
 Printed On: Feb 18 2009  
 Printed At: 15:29:13  
 Booked By: CHERI  
 (631) 738-3983

<b>Packages</b>						
<u>From Date</u>	<u>To Date</u>	<u>Item Description</u>	<u>Qty</u>	<u>Charges</u>		
		3-meal package (breakfast 1st)/	25 Per person	17.95	448.75	
				<b>Package Total</b>		
<b>Activities</b>						
<u>From Date</u>	<u>To Date</u>	<u>Activity Description</u>	<u>Arrival</u>	<u>Charges</u>		
*04/04/2009	04/04/2009	Lehigh/Whitewater (Ages 9+)	10:10AM	25 Rafters	35.00	875.00
				1 Free	35.00	-35.00
				<b>Activities Total 840.00</b>		
NOTE: Your "Arrival" time means the time your party should arrive at the check-in area to begin preparing for your trip (dressing, completing paperwork, etc). It doesn't mean the time the bus leaves or the time the trip launches. We always allow at least 1/2 hour between arrival/check-in time and bus departure time.						
<b>Lodging</b>						
<u>Arr Date</u>	<u>Dep Date</u>	<u>Lodging Description</u>	<u>Units</u>	<u>Charges</u>		
04/03/2009	04/04/2009	Camp site/Camping at WW Challengers	1 25 Campers	4.95	123.75	
			1 Free	4.95	-4.95	
				<b>Lodging Total 118.80</b>		
<b>Rentals</b>						

<u>From Date</u>	<u>To Date</u>	<u>Rental Description</u>	<u>Qty</u>	<u>Charges</u>
04/04/2009	04/04/2009	Wet suit/boots/mittens-Lehigh	25	25 Rentals 20.00 500.00
				<b>Rentals Total 500.00</b>

**Meals**

<u>From Date</u>	<u>To Date</u>	<u>Meal Description</u>	<u>Charges</u>
04/04/2009	04/04/2009	Dinner	Packaged
04/04/2009	04/04/2009	Breakfast	Packaged
04/04/2009	04/04/2009	Lunch	Packaged
			<b>Meal Total 448.75</b>

NOTE: Dinner is served 1/2 hour after returning from your rafting or biking trip. Dinners reserved for the evening before your first activity are served at 5 pm.

NOTE: Arrive for breakfast 1/2 hour before your rafting (or other activity) check-in time. Breakfast is served until 10:30 am.

NOTE: Pick up your reserved lunches BEFORE boarding the shuttle bus. There is a waterproof container in each raft.

<u>Payment Information</u>				<u>Charges Summary</u>	
<u>Payment Date</u>	<u>Amount</u>	<u>Payor Name</u>	<u>Method</u>		
				Total Charges	1947.50
				Complimentary	39.95
				Local Taxes and Fees	50.40
				Insurance Charge	48.00
				Sub Total	2005.95
				Payments Made	0.00
				Due: 02/28/2009	<b>501.49</b>
				Due: 03/19/2009	1504.46

We hope you'll visit our snack bar and outfitter shop for last minute food, gear and clothing items. Souvenirs and trip photos are also available! After your trip, be sure to check out our new ZipLine Adventure, right at the Rafting Center.

Also, depending on the number in your group, you may be entitled to additional Group Leader benefits if you're visiting our Lehigh River Adventure Center...things like free camping, free cabin rental, free biking trip, free souvenir rafting photo, free shopping spree, etc. Please check our web site ([www.whitewaterchallengers.com](http://www.whitewaterchallengers.com)) for details, and call to reserve the eligible benefits that interest you!

And finally, for driving directions, we strongly recommend using the directions posted on our website rather than GPS or mapquest, which sometimes provide confusing or incorrect directions to our rafting centers. Please visit [whitewaterchallengers.com](http://whitewaterchallengers.com), click on 'driving directions' and then click on your river destination (Lehigh, Hudson, Black, Moose or Salmon River).

**Payment & Cancellation Policy: Accounts are to be paid in full 15 days before your trip. Reservations made less than 15 days in advance require full payment to be guaranteed. A full refund of your payment is available if cancellation is made at least 15 days before your trip; a 50% refund for cancellations made 7 to 14 days in advance; no refund for cancellations made less**