



***The Most Inspiring Adventure In America***

**2008/2009 Group Order Details**

**February 12, 2009**

**Group Sales Representative: Ellen Flatley, (646) 381-5016 or eflatley@intrepidmuseum.org**

Thank you for booking with the Intrepid Sea, Air & Space Museum. Please keep this document and bring it with you on the date of your visit to redeem your tickets. Tickets will only be released after any outstanding balance is paid.

**Troop 125 – Bob Kowalski** is confirmed for the following:

**Date of Visit:** February 28, 2009

**Time of Visit:** 10AM

**Total Group Size:** 31

**Order Number:** 51760

**Order Details:**

	<b>Quantity</b>		<b>Price</b>	<b>Total</b>
Adult	12	@	\$16.00	\$192.00
Senior (62 +)		@		\$0.00
Veterans		@		\$0.00
College Students (w/ valid ID)		@		\$0.00
Youth (6 – 17)		@		\$0.00
Scout	19	@	\$12.00	\$228.00
Child (2 – 5)		@		\$0.00
XD Theater (14 seats)		@		\$0.00
<b>Total</b>				<b>\$420.00</b>

**Merchandise Items**

Scavenger Hunts		@		\$0.00
Adult Lunch		@		\$0.00
Child Lunch		@		\$0.00
<b>Total</b>				<b>\$0.00</b>

\*Customers are charged an additional \$1.50 facilities fee which is waived for groups that book in advance.

**TOTAL DUE: \$420.00**

**FINAL PAYMENT: \$420.00**

**FINAL PAYMENT DUE: February 14, 2009**



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### **Payment**

Your deposit is non-refundable but can be converted to a credit for future use provided cancellation of your order is made in accordance with the guidelines in Cancellations and Modifications sections below. Order must be paid in full two (2) weeks prior to the date of your visit. We accept American Express, VISA, MasterCard, check and money order. Checks must clear prior to visit. The Group Sales Department does not accept cash.

### **Location**

Intrepid Sea, Air & Space Museum is located at  
One Intrepid Square  
Pier 86 @ 46<sup>th</sup> Street & 12<sup>th</sup> Avenue  
New York, NY 10036

### **Hours of Operation**

October 1st through March 31st  
(Closed Mondays)  
Tuesday – Sunday 10AM – 5PM

April 1st through September 30th  
Monday- Friday 10AM- 5PM  
Saturday, Sunday & Holidays 10AM- 6PM

- Closed Christmas Day & Thanksgiving Day
- Last group check-in at 3:00pm

At times the Museum will be closed and/or have changes to its operating hours. The Museum will provide as much notice as possible for changes to the schedule.

### **Checking In**

Group Leaders should check in at the Group Services desk in the Welcome Center or at the Group Services window on the north side of the Welcome Center. Please have your order number ready. If you are participating in a tour or workshop, please arrive at least 15 minutes prior to your start time to allow time for screening and check in.

### **Length of Stay**

Visitors should plan on spending 2-2.5 hours to allow for the full Intrepid experience. Times may vary depending on your group's specific itinerary.

### **Food & Beverage**

We offer pre-arranged boxed lunches and reserved seating in our Mess Deck area if you are purchasing lunch from us. Seating for groups not purchasing pre-arranged boxed lunches is on a first come, first served basis. If you have not already done so, please contact your Group Sales Representative for more information. Food will only be served on the Mess Deck as no food is permitted anywhere else in the Museum.

### **Safety & Security/Dress**

Certain areas of the Intrepid Museum Complex are outdoors including the Flight Deck, which features the majority of our aircraft collection; please dress accordingly. Be sure to wear comfortable shoes (sneakers/rubber soled shoes are suggested) as you will be walking a great deal during your visit. Please limit belongings to small backpacks. Suitcases and duffle bags will not be permitted. All visitors and their personal items are subject to search and screening. Smoking is prohibited throughout the entire Intrepid Complex – including Pier 86.



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### **XD Theatre & Evolution Simulator**

Please review the following rules and regulations for the XD Theatre & Evolution Simulator. Should anyone in your group not meet the criteria for access to the simulators, please inform your Group Sales Representative.

*This is a dynamic high speed motion simulation*

- You must be able bodied to ride this simulator;
- You must hold tightly to the handgrips;
- Do not stand or smoke during the flight;
- Parental accompaniment is suggested for younger children.

*Do not fly the simulator if you:*

- Are prone to motion sickness;
- Have neck, back, or heart problems;
- Are pregnant;
- Are claustrophobic;
- Are under the influence of alcohol or drugs;

*Height Requirement*

- You must be 44" tall to ride the XD Theatre.
- You must be 48" tall to ride the Evolution Simulator.

### **Intrepid Gift Shop**

Be sure to visit our Intrepid Gift Shop, which features souvenirs such as key chains, pins and magnets as well as clothing, DVDs, books, etc. Your group receives a 15% discount!

### **Directions**

Please visit our website for directions on NYC Metro Subways and Buses, NY Waterway ferries or driving directions from various locations.

### **Late Groups**

Groups that arrive 15 minutes late (or less) for programs will have shortened tours/workshops at the discretion of the Tour Guide/Museum Educator. Groups that are more than thirty (30) minutes late for a program will forfeit their program.

### **Modifications**

Changes to any existing reservation must be made at least two (2) weeks prior to visit and are subject to our cancellation policy below. Groups with a final head count of less than fifteen (15) will be charged regular admission rates. Groups that wish to add on guests must do so two (2) weeks prior to arrival as the box office is not permitted to amend reservation. Additional guests that were not included on reservation prior to two (2) weeks before visit will pay full museum admission.



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#### **Cancellations**

1. Cancellations must be made at least two (2) weeks prior to date of visit. Client will be issued a credit valid for one (1) year from date of original visit. If client does not provide the required notice, the deposit will be forfeited and no credit will be issued. Tour Guides, Museum Educator Led Tours and/or Workshops are non-refundable; a credit will be issued in the event you must cancel or reschedule your tour, but only if you provide the Museum with the required notice of two (2) weeks prior to the date of your planned visit.
2. The Museum reserves the right to change schedule/hours of operation. The Museum will provide as much notice as possible for changes to the schedule. In the event cancellations are made by the Museum for special events and/or inclement weather, the client visit will be rescheduled at no additional cost. If rescheduling of the visit is not possible, client will be refunded the full amount paid.

#### **Questions**

Should you have any questions about your order or wish to modify your reservation in any way, please call the Group Sales Department at 646-381-5010 or via email at [groupsales@intrepidmuseum.org](mailto:groupsales@intrepidmuseum.org). Regular office hours are Monday – Friday 9:00am – 5:00pm EST.

We look forward to your visit!